

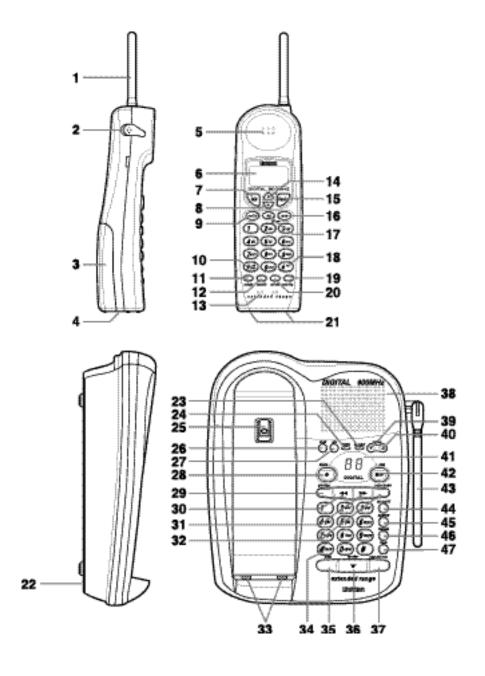
900 MHz Cordless Phone with Digital Answering System

Caller ID and Call Waiting Operation

3-Way Conference Operation

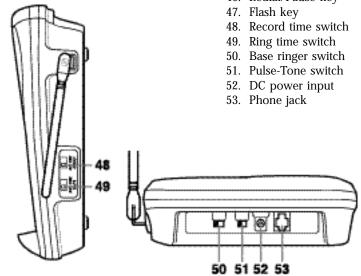
Uniden®

Controls and functions



- 1. Handset antenna
- 2. Headset jack cover
- 3. Handset battery compartment
- 4. Handset ringer switch
- 5. Handset earpiece
- 6. LCD display
- 7. Talk key
- 8. Volume/Cursor down/ character select key
- 9. Caller ID key
- 10. Tone/Backspace key
- 11. Redial/Pause key
- 12. Select/Channel key
- 13. Handset microphone
- 14. Volume/Cursor up/ character select key
- 15. Flash key
- 16. Memory key
- 17. Delete/Intercom key
- 18. Cursor forward key
- 19. Mute/Ring key
- 20. Options key
- 21. Handset contact

- 22. Base microphone
- 23. Speaker LED
- 24. Status LED
- 25. Handset retainer clip
- 26. Clock key
- 27. Pin code key
- 28. Delete key
- 29. Greeting key
- 30. Repeat key
- 31. Skip key
- 32. Voice memo key
- 33. Base contact
- 34. Tone key
- 35. Mute key
- 36. Speaker key
- 37. Page/Intercom key
- 38. Base speaker
- 39. Volume down key
- 40. Volume up key
- 41. LED display
- 42. Play/Stop key
- 43. Base antenna
- 44. Answer on/off key
- 45. Memory key
- 46. Redial/Pause key



TO VOITE NEW DHO

Introduction

Thank you for choosing the Uniden EXAI 8985 cordless telephone. This phone is designed to exacting standards that provide reliability, long life and outstanding performance.

Note: Some illustrations in this manual may differ from the actual unit for explanation purposes.

Features

- 900 MHz Extended Range
- Secure Digital Transmission
- · Answering Device
- · Caller ID and Call Waiting Caller ID
- Advanced Caller ID with Call Waiting Option
- 50 Number Caller ID Memory
- 30 Number Memory (20 on the handset, 10 on the base)
- 32 Digit Redial
- 3-Line, 16 Character Backlit LCD Handset Display
- Redial, Flash and Pause
- Pulse / Tone Dialing
- 7 Hour Talk Time
- 7 Day Standby Battery Life
- Handset Earpiece and Ringer Volume Control
- Speakerphone
- 3-Way Conference

Contents

Introduction / Featuresinside front co Controls and Functionsinside front co	
Getting Started	VCI
Read this first	4
Step 1: Checking the package contents	5
Step 2: Setting up the base unit	6
Mounting the base unit on a wall	
Step 3: Preparing the battery pack	.11
Step 4: Setting the Caller ID options	.13
Entering your area code	.14
Basics	
	.15
Making a call	.16
Mute	.17
Adjusting the ringer and earpiece volume	
Redialing a call	
Traveling out-of-range	.20
Using your EXAI 8985 intercom	.21
Transferring a call	.22
Memory Dialing	
Storing phone numbers and names	.23
Making calls with memory dialing	.26
Editing a stored name and/or phone number	.28
Erasing a stored name and phone number	
3-way Conference Feature	
3-way conferencing	.32
Caller ID Features	
Caller ID service	33
When the telephone rings	
Viewing the Caller ID Message list	35
Deleting information from Caller ID list	.36
Using the Caller ID list	.38
Using "Caller ID with call waiting" service	.40
Call waiting features	
The Integrated Answering Device	
Features	42
Setting up your answering system	43
Using your answering system	.47
Additional Information	
Changing the digital security code	53
Installing the beltclip	.JJ
Headset installation	
Note on power sources	.54 55
Maintenance	
Troubleshooting	
	.00

Basics

Memory Dialing

3-way Conference Features

Caller ID Features

Integrated Answering Device

Additional Information

Read this first

This cordless telephone must be set up before use. Follow these steps;

Step 1 (page 5)

Unpack the telephone and accessories.

Step 2 (page 6 to 10)

Next, choose the best location to set up the base unit.



Base unit

Step 3 (page 11 to 12)

Then, insert the battery pack into the handset. You have to charge the battery pack for 12-15 hours before using the phone.



Handset

Step 4 (page 13 to 14)

Finally, set Caller ID options and store your area code in the memory to use the Caller ID service.



Handset

Note: Skip the setting of area code if your calling area requires 10 digit dialing.

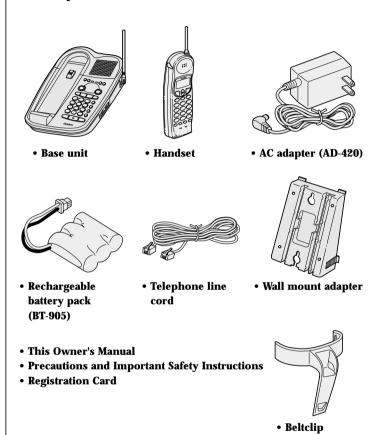
About the digital security code

This cordless telephone uses a digital security code to prevent unauthorized access to your base unit. This security code prevents other cordless handsets from making calls through your base unit. A random security code will be assigned automatically between your base unit and handset when you charge the battery pack for the first time.

If you want to reset the security code, see page 53.

Checking the package contents

Make sure you have received the following items in the package. If any of these items are missing or damaged, contact the **Uniden Parts Department** (see below).



Uniden Parts Department

(800) 554-3988

Hours: M-F 7:00 AM to 5:00 PM CST.

We can also be reached on the web at www.uniden.com.

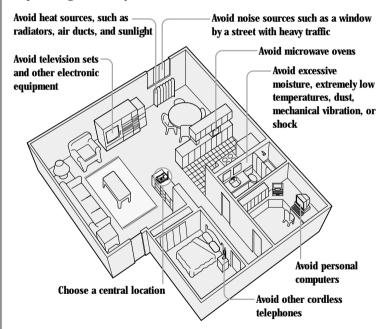
Setting up the base unit

Do the following steps.

- Choose the best location
- · Connect the base unit
- · Choose the dialing mode

Choose the best location

Before choosing a location for your new phone, read the INSTALLATION CONSIDERATIONS included in the PRECAUTIONS AND IMPORTANT SAFETY INSTRUCTIONS brochure. Here are some important guidelines you should consider:



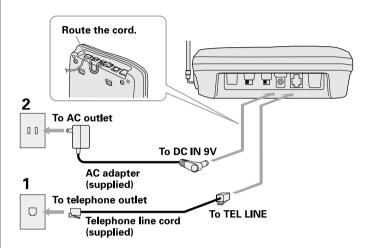
- You should charge your handset for 12-15 hours before using the phone.
- The location should be close to both a phone jack and a continuous power outlet which is not switchable.
- Keep the base and handset away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- Be sure there is sufficient space to raise the base antenna fully vertical.
- The base can be placed on a desk, tabletop, or mounted on a standard wall plate.

Connect the base unit

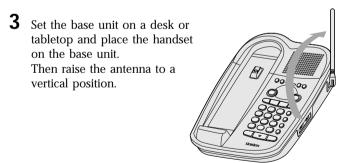
If you want to install the base unit on the wall, see page 9.



Place the power cord so it does not create a trip hazard, or where it could become chased and create a fire or electrical hazard.



- 1 Connect the telephone line cord to the **TEL LINE** jack and to a telephone outlet.
- **2** Connect the AC adapter to the **DC IN 9V** jack and to a standard 120V AC wall outlet.





Use only the supplied AD-420 AC adapter. Do not use any other AC adapter.

Polarity of the plug



Connect the AC adapter to a continuous power supply.





Place the base unit close to the AC outlet so that you can unplug the AC adapter easily.

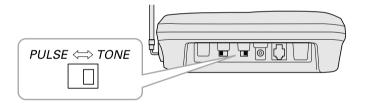


If your telephone outlet isn't modular, contact your telephone company for assistance.

Modular



Choose the dialing mode



Depending on your dialing system, set the **TONE/PULSE** switch as follows:

If your dialing system is	Set the switch to	
Tone	TONE	
Pulse	PULSE	

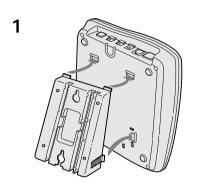
If you aren't sure of your dialing system

Make a trial call with the **TONE/PULSE** switch set to **TONE**. If the call connects, leave the switch as is; otherwise, set to **PULSE**.

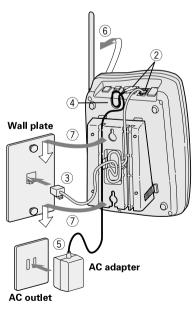
Mounting the base unit on a wall

Standard wall plate mounting

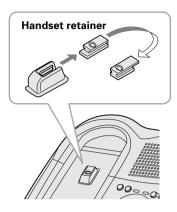
This phone can be mounted on any standard telephone wall plate.



2 - 7



- 1 Snap the wall mount adapter into the notches on the base.
- Plug the telephone line cord to the TEL LINE jack and the AC adapter to the DC IN 9V jack.
- **3** Plug the telephone line cord into the telephone outlet.
- Wrap the AC adapter cord inside the molded wiring channel. Then wrap the cord around the strain relief notch.
- 5 Plug the AC adapter into a standard 120V AC wall outlet.
- **6** Raise the antenna to a vertical position.
- Align the mounting slots on the base with the mounting posts on the wall. Push in and down until the phone is firmly seated.

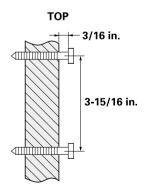


- On the base unit, pull the handset retainer out of the slot. Rotate it clockwise 180 degrees.
- **9** Flip the retainer from front to back. Slide it back into the slot so that the lip of the retainer is up and the oval is down. The retainer holds the handset in place.

Direct wall plate mounting

If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location, that could cause a hazard when inserting screws into the wall.
- Try to mount your phone within 10 15 feet of a working phone jack to avoid excessive cord lengths.
- Make sure the wall material is capable of supporting the weight of the base and handset.
- Use #10 screws (minimum length of $1^{-3}/_8$ inches) with anchoring devices suitable for the wall material where the base unit will be placed.



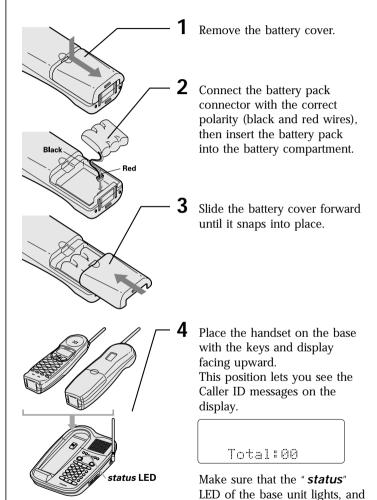
- Insert two mounting screws into the wall, (with their appropriate anchoring device), 3-15/16 inches apart. Allow about 3/16 of an inch between the wall and screwheads for mounting the phone.
- **2** Refer to steps 1 through 9 on page 9 and 10 to mount the telephone.

Preparing the battery pack

Charge the battery pack for 12-15 hours before you start using your phone.



Use only Uniden Battery BT-905.



charging begins. Charge the battery for 12-15 hours. You can place the handset either side up for charging the

battery.



Even when the battery pack is not being used, it will gradually discharge over a long period of time. For optimum performance, be sure to return the handset to the base unit after a telephone call.

Battery use time (per charge)

From fully charged

- Seven hours continuous use.
- Seven days when the handset is in the standby mode.

When the battery charge becomes low

When the battery pack is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the phone is not in use, "Low Battery" flashes and none of the keys will operate. If the phone is in use, "Low Battery" flashes and the handset beeps.

Complete your conversation as quickly as possible and return the handset to the base unit for charging.

Low Battery

Cleaning the battery contacts

To maintain a good charge, it is important to clean the battery contacts on the handset and base unit about once a month. Use a dry cloth or pencil eraser, if necessary.

Do not use any liquids or solvents.

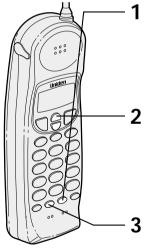
Setting the Caller ID options

There are three Caller ID setup options available; they are AutoTalk, CIDCW (Caller ID on Call Waiting), and Area Code.

Auto Talk allows you to answer the phone without pressing the (talk) button. If the phone rings when AutoTalk is on, simply remove the handset from the base and the phone automatically answers the call. If the phone rings when AutoTalk is off, you must press (talk) to answer the call.

Caller ID on Call Waiting (CIDCW) performs the same as regular Caller ID on a call waiting number. Call Waiting options allow you to handle call waiting calls in seven different ways. (See page 41.)

You must subscribe to CIDW and CIDCW options from your phone company in order to use this feature.



In the standby mode, press (options).

The Caller ID setting screen appears.

Press or to move the pointer to the item that is to be set.

Example: To select CIDCW

Press <u>select/ch</u> to toggle between On and Off for Auto Talk. For CIDCW, choose On, Off or Opt depending on the type of service to which you subscribe.

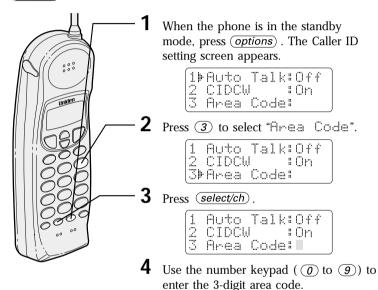
To complete the settings, press *options*), then the handset returns to standby mode.

Entering your area code

If you enter a 3-digit area code number in the Free Code option, your local area code does not appear in Caller ID messages. When reviewing Caller ID messages, you will see only the local seven digit number. For calls received from outside your local area code, you will see a full 10-digit number.



If your calling area requires 10-digit dialing, do not program this option. (See page 39.)



- Press <u>select/ch</u>.
 A beep sounds and the displayed area code is entered.
- **6** Press *options*) to complete the setting. Or return the handset to the base unit to complete the setting mode and set the handset to the standby mode.



When the area code has already been stored in memory, the stored area code will be displayed. To

1	Auto Talk CIDCW Area Code	::	Off
2	CIDCW	ä	On
[3	Area Code	ä	817

change it, use the <u>del/int'com</u> and number keypad to enter the new area code. Then press <u>select/ch</u>.

To complete the setting, press *options* or return the handset to the base unit.

Making a call

From the handset



Dialing from standby

- **1** Pick up the handset.
- **2** Dial the phone number.
- **3** Press *talk*.
- To hang up, press (*talk*) or return the handset to the base.

Dialing from talk mode

- **1** Pick up the handset and press (talk).
- **2** Dial the phone number.
- To hang up, press <u>(talk)</u> or return the handset to the base.



The base microphone is located under the phone. Position yourself as near to the base as possible and speak clearly.

From the base



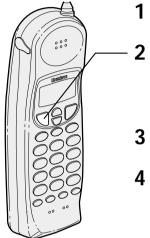
- 1 Press (speaker).
- **2** Dial the number on the keypad.
- **3** To finish the call, press *speaker* to hang up.

Other Operations

•	
То	Do this
To improve reception	Press (select/ch) during
	the conversation.
To adjust the earpiece volume	Press 🛦 or 🔻 during the call.
To temporarily switch to tone dial	Press (*/tone/◀). The following
(When the base is set to pulse	numbers dialed will be sent as
mode)	tone dialing.
To enter a pause within dialing	Press <i>redial/p</i>).
sequence.	

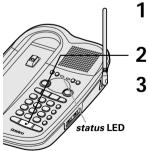
Receiving a call

From the handset



- 1 The phone rings. "Incoming Call" appears on the display.
- Press (talk) if not in Auto Talk mode. Press any key (except (mute)) if in Auto Talk mode. "Talk" appears on the display. Then the earpiece volume is displayed for 2 seconds.
- **3** The call-time display starts when you begin to talk.
- 4 Press <u>talk</u> or place the handset on the base to hang up. The call time will be displayed for about 5 seconds.

From the base

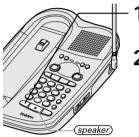


- The phone rings. The *status* LED on the base flashes.
- **2** Press (speaker).
 - Press (speaker) to finish the call.

Mute

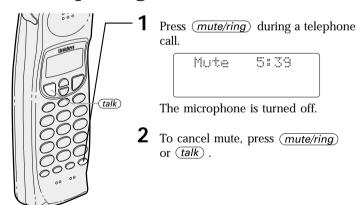
You can turn off the base or the handset microphone so that the person you are talking with cannot hear you.

When speaking with the base



- Press <u>mute</u> during a telephone call. The microphone is turned off.
- 2 To cancel mute, press <u>mute</u>, or <u>(speaker)</u>.

When speaking with the handset



When the phone is ringing

You can temporarily mute the handset's ringer by pressing <u>mute/ring</u> when the phone rings.

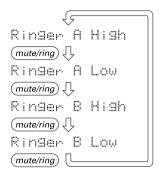
You may still press (talk) to answer the call.

Adjusting the ringer and earpiece volume

Handset ringer tone

In the standby mode, press (mute/ring)

Each time (*mute/ring*) is pressed, the ringer tone setting changes and the selected ringer tone sounds for 2 seconds.



Handset ringer switch

This switch turns the handset ringer on or off.



Handset earpiece volume

Pressing \blacktriangle or \blacktriangledown during a telephone call will change the earpiece volume of the handset. This setting will remain in effect after the telephone call has ended.

When you press \bigcirc in Loud mode or press \bigcirc in Low mode, an error tone sounds.

Base ringer switch

This switch turns the base ringer on or off.



Base speaker volume

To control the speaker volume of the base, adjust the *volume* ▲ and *volume* ▼ button as desired.

The volume setting from 1 (lowest) to 10 (highest) appears in the message counter LED.



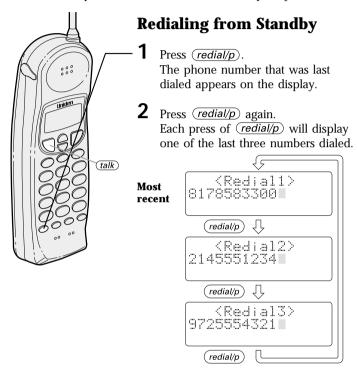
Redialing a call

From the handset

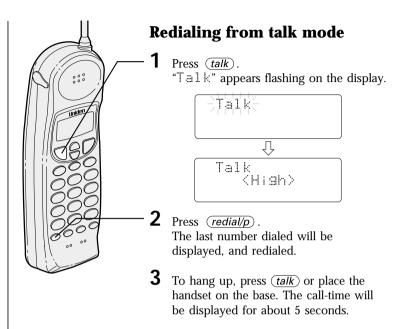
The last three phone numbers entered can be quickly redialed.



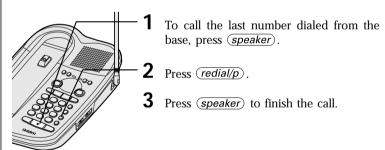
If the recently dialed number exceeds 32 digits, only the first 32 digits are retained for redialing.



3 Press <u>(talk)</u>. The number will be dialed.



From the base

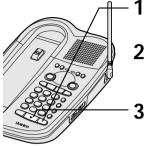


Traveling out-of-range

During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limit of the base unit, your call will terminate within 30 seconds.

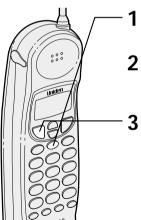
Using your EXAI 8985 intercom

Intercom from the base to handset



- Press (page/int'com) on the base. The handset beeps.
- Press <u>del/int'com</u> or <u>talk</u> on the handset. Speak into the handset microphone to answer the base.
 - To turn off the intercom, press *(talk)* on the handset or *(speaker)* on the base.

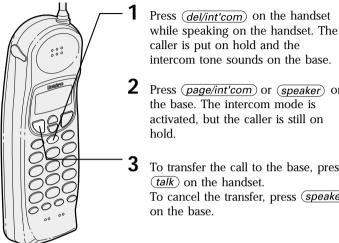
Intercom from the handset to base



- Press (del/int'com) on the handset. The base beeps.
- At the base, press *page/int'com* or *speaker*. Speak into the base microphone to answer the page.
 - To turn off the intercom, press *(talk)* on the handset or *(speaker)* on the base.

Transferring a call

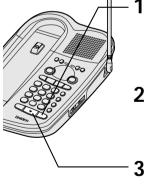
To transfer from the handset to the base



caller is put on hold and the intercom tone sounds on the base. **2** Press (page/int'com) or (speaker) on the base. The intercom mode is

To transfer the call to the base, press (talk) on the handset. To cancel the transfer, press (speaker) on the base.

To transfer from the base to the handset



Press (page/int'com) on the base while speaking on the speaker phone. The caller is put on hold, and the intercom tone will be sounded on the handset.

2 Press (del/int'com) or (talk) on the handset. The intercom mode is activated, but the caller is still on hold.

To transfer the call to the handset. press (speaker) on the base. To cancel the transfer, press (talk) on the handset.

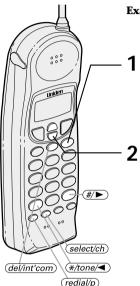
Storing phone numbers and names

Your EXAI 8985 stores up to 20 names and numbers in the handset plus 10 numbers in the base.

On the handset



You must press a key within 20 seconds or the phone will return to standby. If you return the handset in the base the phone will return to standby too. Press (mem) and you can go to memory menu at any time.



Example: To store a name (MOM AND DAD) and number (8175553300) in memory location 03.

Press and hold *mem* until "Memony Stone" is displayed.

Memory Store 01DUNIDEN CORP 02 JOHN DOE

Press **(A)** and **(Y)** or enter a two-digit number (01-20) to select the memory location where you would like to store the number.

Memory Store 02ÞJOHN DOE 03

VIIII I

3 Press (select/ch).

The following screen appears and a cursor flashes indicating that the display is ready for the name to be entered.

If this screen appears, the selected memory location is already stored. Then you must either change the entry in this location, clear the location, or select "Go Back" to choose another location.

Store Name

⊫Edit Memory03 Delete Memory03 Go Back

- **4** Use the ▲, ▼, #/▶, */tone/◀, or del/int'com keys to enter the name. The name cannot exceed 13 characters.
 - Use the and we key to scroll through the character menu. It contains upper and lower case letters and various characters.
 - Use the #/▶ and */tone/< keys to move the cursor to the desired location.
 - Use the (del/int'com) key to delete characters as needed.
- Press (select/ch).

 "Store Number" is displayed. The cursor flashes indicating that the display is ready for the number to be entered.
- **6** Use the number keypad to enter the phone number. The phone number cannot exceed 20 digits.

Store Number 817555330|

• Use the <u>redial/p</u> key to enter pause in the dialing sequence. The display shows a "F-".



The pause feature is useful for long distance calling, credit card dialing, or sequences that require a pause between digits.

- Use the *del/int'com* key to delete digits as needed.
- Press <u>select/ch</u>.

 The handset beeps and displays the confirmation screen.

 Memory storage is complete.

For example, if you store a name and number into memory location number 03, the display shows "Memory@3 Stored".

Memory03 Stored

After about 2 seconds, "Memory Stone" is displayed.

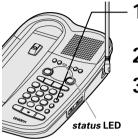
Memory Store 02 JOHN DOE 03⊫MOM AND DAD

8 Press <u>mem</u> to return to standby mode.

On the base



You can store only numbers in the base.



Press *memory* . The status LED blinks.

- **2** Dial the number you wish to store.
- Press <u>memory</u>.
 Enter the memory location number (0-9) on the keypad.
 A confirmation tone indicates the number is stored.

Making calls with memory dialing

From the handset



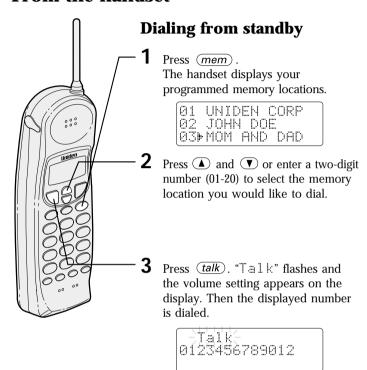
You must press key within 20 seconds or the phone will return to standby. You may also press <u>mem</u> to access a memory menu at any time.



If you press (select/ch) before (talk), you can confirm the name and number stored in the selected memory location.



To exit the memory function without dialing, press <u>mem</u>. The handset returns to standby.

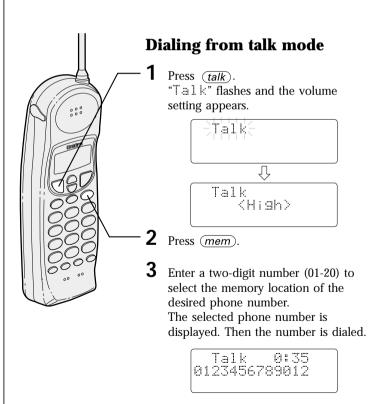


Display a Programmed Number

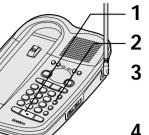


When the stored phone number has 14 or more digits, "→ " is displayed next to the 12th digit. Press #/▶ to see the extra digits and */tone/◆ to return.

15 0123456789012 16#011813554329+ 17

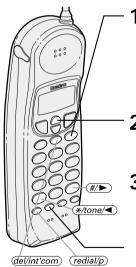


From the base



- Press (speaker).
- Press (memory).
- **3** Press the number keypad to select the memory location you wish to dial.
- **4** Press (*speaker*) to finish the call.

Editing a stored name and/or phone number



Press and hold <u>mem</u> until "Memony Stone" is displayed.

Memory Store 01⊫UNIDEN CORP 02 JOHN DOE

- Press **A** and **v** or enter a two-digit number (01-20) to select the memory location you would like to edit.
- Press (select/ch).
 The following screen appears with the memory location number that you have selected in the display.

⊫Edit Memory01 Delete Memory01 Go Back **4** Press the **(A)** or **(V)** key to select "Edit Memory". then press (select/ch).

Store Name UNIDEN CORP

The following screen appears.

The cursor flashes indicating that the display is ready for the name to be edited. When a name has not been stored, the cursor appears at the beginning of the second line.

- **5** Press lacktriangle , lacktriangle , lacktriangle , or lacktriangle , or lacktriangle del/int'com to edit the name. (See page 23.) To edit only the phone number, skip this step.
- **6** Press (select/ch). Store Number 817858330 The following screen appears. The cursor flashes indicating that the display is ready for the number to be edited.
- Use the number keypad, *redial/p*), or *del/int'com*) key to edit the phone number. The phone number cannot exceed 20 digits. (See page 23.) When the phone number is not to be edited, skip this step.
- **8** Press (select/ch). The handset beeps and displays the confirmation screen. The memory storage is complete.

Memory01 Stored

For example, if you store a name and number into memory location number 01, the display shows "Memony@1 stoned".

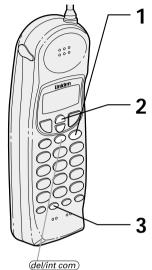
After about 2 seconds. "Memory Store" is displayed.

Memory Store 01 UNIDEN CORF 02 JOHN DOE

Press *mem* to return to standby mode.

Erasing a stored name and phone number

With the handset



Press and hold <u>mem</u> until "Memory Store" is displayed.

Memory Store 01 UNIDEN CORP 02 JOHN DOE

Press and or enter a twodigit number (01-20) to select the memory location (01 - 20) you would like to edit.

Memory Store 01 UNIDEN CORP 02DJOHN DOE

Press (select/ch).

The following screen appears with the memory location number that you have selected in the display.

> ▶Edit Memory02 Delete Memory02 Go Back

- 4 Press v to move the pointer down to "Delete Memory" command line.
- Edit Memory02 Delete Memory02 Go Back
- **5** Press <u>select/ch</u>. The following confirmation screen appears.

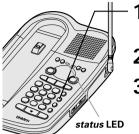
Delete Memory02? Yes ►No

- 6 Press (A) to move the pointer to "Yes".
- Press (select/ch) or (del/int'com)
 There is a confirmation tone and the entry is deleted. The following screen appears.

Memory02 Deleted

After a few seconds, the display returns to the "Memory Store" screen. You may select another number to delete (return to step 2) or press <u>mem</u> to return to standby.

With the base



Press <u>memory</u>. The **status** LED blinks.

2 Press *memory* again.

3 Enter the memory location number (0-9) of the number you wish to delete. The **status** LED goes out.

A confirmation tone indicates the number has been erased.

3-way conferencing

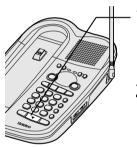


Dialing from the 3-way conversation mode is possible only from the handset.

The Uniden EXAI 8985 permits 3-way conversations between the handset, base, and outside line.

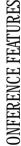


When speaking on the handset



- Press *speaker* on the base to join the 3-way conversation.
 This will set the 3-way conversation mode.
- **2** To hang up, press (speaker) on the base. The handset remains connected to the call.

When speaking on the base





- Press (talk) on the handset to join the 3-way conversation.
- 2 To hang up, press (talk) on the handset. The base remains connected to the call.

CALLER ID

Caller ID service

You must subscribe to the Caller ID service from your telephone company to use this feature.

When the telephone rings, the Caller ID feature allows you to view the caller's name and phone number on the display before you answer the phone.

The handset displays the phone number of the incoming call, the name, time, and the number of calls. Additionally, you can dial the displayed number, and store the information for memory dialing.



If you answer a call before the Caller ID message is received (Example: before the second ring), the Caller ID message will not appear.



When the call is received via a telephone company that does not offer Caller ID service, the caller's phone number and name do not appear. (This includes international calls.)



When the call is via a private branch exchange (PBX), the caller's phone number and name may not appear.

When the telephone rings

1 When the Caller ID message is received, the display shows the caller's phone number, along with the date and time. The incoming call information is stored in Caller ID record. If the Caller ID service includes the caller's name, the caller's name appears on the display (up to 15 letters).

Number of calls from the same phone number —					
The date and time received ——	-5/11 12:30PM 01				
Caller's name	HUNIDEN CORP				
Caller's phone number———	 813-858-3300				

Here are some typical displays;

When the phone number and name data are received

5/11 12:30PM 01 UNIDEN CORP 817-858-3300

When a private name is received

5/11 12:30PM 01 Private Name 817-858-3300

When an unknown name is received

5/11 12:30PM 01 Unknown Name 817-858-3300

When invalid data is received

Incomplete Data

When a private number is received

5/11 12:30PM 01 UNIDEN CORP Private Number

When an unknown number is received

5/11 12:30PM 01 UNIDEN CORP Unknown Number

2 When the telephone is answered, the display changes to "Talk".



Data errors appear as ""."

5/11 12:30PM 01 UNI EN CORP 813-8 -3300



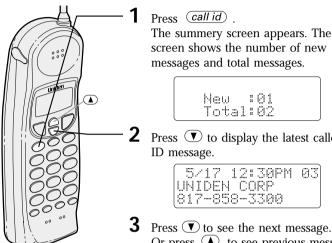
If a call comes in via a telephone system that does not offer Caller ID service. no information is stored.



"End" appears when you have received all messages in the Caller ID list. Press
repeatedly to return to the summary screen.

Viewing the Caller ID Message list

The Caller ID list stores information for up to 50 incoming calls - even unanswered calls



messages and total messages.

New :01 Total:02

Press To display the latest caller

5/17 12:30PM 03 UNIDEN CORP 817-858-3300

3 Press **v** to see the next message. Or press to see previous message.

Press (call id) to return to standby.



Each message can be up to 15 characters for the phone number and the name.

Long Distance call and area code settings

While the incoming call information is displayed, press (1) to return a long distance call. The prefix

5/17 12:30PM 03 UNIDEN CORP 1-817-858-3300

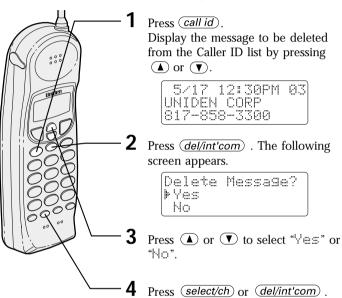
"1-" will be displayed at the beginning of the phone number. Press (3) to include the area code. Pressing (1) and (3) repeatedly sets and cancels these settings. (When the phone number is 15 digits long, "--" is not displayed.)

Deleting information from the Caller ID list

The EXAI 8985 stores up to 50 messages. If the phone receives the 51st message, the oldest one in the list is automatically deleted.

Caller ID data can also be deleted manually.

Deleting a Caller ID message



display.

When the pointer is at "Yes":

A tone sounds and the Caller ID

ID message is then displayed.

When the pointer is at "Ḥ□":

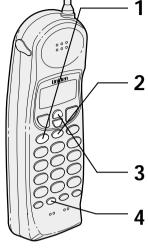
The display returns to the Caller ID

message is deleted. The next Caller



If you get an incoming call, the deleting operation is canceled and the telephone returns to standby so you can answer the call.

Deleting all Caller ID names/numbers



Press (call id).

Press $\ensuremath{ \mbox{\it del/int'com}}$. The following screen appears.

Press lack or lack to select " \dark e = " or " \dark or ."

Press (select/ch) or (del/int'com).

When the pointer is at "ides": A tone sounds and all stored Caller ID messages are deleted.

When the pointer is at "Ho": The display returns to the summary screen.

Using the Caller ID list

Calling a party from the Caller ID list

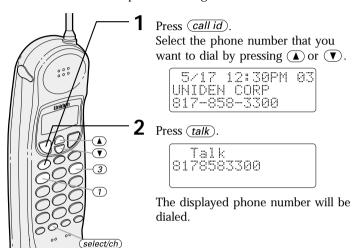
You can place a call from the Caller ID list. The EXAI 8985 stores up to 50 messages.



When a long distance call has been set, "i." appears in the display.



You cannot make a call from the Caller ID list if your EXAI 8985 is connected to private branch exchange (PBX).



Long Distance calls and Area code

Set or cancel a long distance call by pressing \bigcirc and the area code by pressing \bigcirc while the incoming call information is displayed (in step 1).

Dial edit

You can edit the phone number of Caller ID data when you press (select/ch) after the step 1.

UNIDEN CORP 8178583300

Storing Caller ID messages in Memory dialing

The phone number of the party on the Caller ID list can be stored in memory dialing.



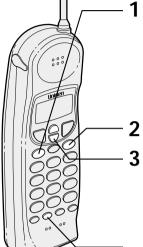
You can not store a Caller ID message if no phone number appears in the message.



If no key is pressed for more than 20 seconds, an error tone sounds and the telephone returns to the standby mode.



If there is an incoming call or page, memory storage is canceled and the telephone is set to receive the incoming call or page.



Press *call id* .

Select the phone number to be stored from the Caller ID list by pressing \bigcirc or \bigcirc \bigcirc .

5/17 12:30PM 03 UNIDEN CORP 817-858-3300

Press (mem).

Press and or enter a two-digit number (01-20) to select the memory location.

Select Location 01 UNIDEN CORP 02 JONE DOE

4 Press (select/ch)

A tone will sound. The number is stored in memory, and the display returns to the Caller ID list.

5/17 12:30PM 03 UNIDEN CORP 817-858-3300



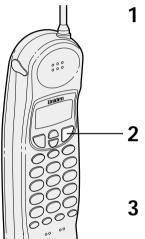
If a message has already been stored in the selected memory numbers location, a

Replace Memory? Yes ▶No

confirmation screen is displayed. Press \blacktriangle to select "'!==". Press $\underbrace{select/ch}$ to overwrite. The display returns to the Caller ID list.

Using "Caller ID with call waiting" service

"Caller ID" and "Call waiting" are separate services. CIDCW (Caller ID on Call Waiting) performs the same as regular Caller ID on a call waiting number. You must subscribe to the "Caller ID with call waiting (CIDCW)" service from your telephone company before you can use the following features. The "Call waiting" service can also be used independently. Please contact your telephone company for details.



When a new incoming call arrives during your current telephone call, the phone number and the name of the caller are displayed.

Talk 10:30 UNIDEN CORP 817-858-3300

Press (flash).

You will be able to talk with the person that has just called. The first caller will be put on hold.

To return to the first caller, press *flash* again.



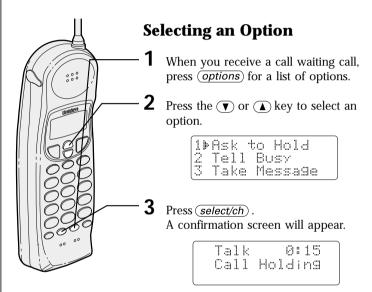
When CIDCW is set to Opt in the Caller ID setup menu (see page 13), you can press the *options* key after receiving a call waiting call and view a list of ways to handle the new call. Choose an option using the **a** and **y** keys and press *select/ch* to activate.

Call waiting features

Your EXAI 8985 gives you new options for call waiting. At the touch of a button, you can ask the caller to hold or conference them into your current call. You may be required to subscribe to call waiting and call waiting options to use these features. Not all features are available in all areas. Check with your local telephone company for details.



You can also answer a call waiting call immediately by pressing the (flash) key. The first caller will be placed on hold. To return to the original caller, press (flash) again.



Your EXAI 8985 is pre-programmed with seven call waiting options. You may select to ask the calling party to hold, send them a **busy** message, or **conference** them into the current call. You may also select to **answer and drop** the first caller or, at any time, choose to **drop the first** or **drop the last** caller.

Check with your local telephone company for a full list of options.

The integrated answering device

The EXAI 8985 has a built-in answering system that answers and records incoming calls.

You can also use your answering system to record a conversation, leave a voice memo message for others who use the phone, or to announce a special message to callers when you're away from your phone.

Features

- Digital Tapeless Recording
- 15 minutes of Recording Time
- Selective Outgoing Message (Greeting)
- Time and Day Stamp
- Remote Message Retrieval and Room Monitor
- Toll Saver
- Conversation Recording

Digital Tapeless Recording allows you to quickly review, save or delete the messages. You'll never have to worry about a tape wearing out, jamming, or resetting improperly.

The Integrated Answering System is easy and convenient to use, but please read through all of the instructions carefully.

Setting up your answering system

Turning the answering system on/off



To turn the answering system on, press <u>(ans on/off)</u>. The current greeting message is played and a tone sounds.

To turn the answering system off, press <u>ans on/off</u> again.

Setting the clock

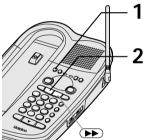
The clock on EXAI 8985 Answering System starts when power is applied to the base. Follow these steps to set the clock to the correct time.



Press or d multiple times to scroll through days, hours, minutes, etc.



If you don't set the clock within two minutes, the system returns to standby.



Press and hold *clock* until a tone sounds.

First, press por quutil the correct day of the week is announced. (Numbers through displays on the base as each day is announced.) Press <u>clock</u> again to select the day.

Next, press or until you hear the correct hour setting.

Numbers 1 through 12 display on the base as each hour is announced.

Press clock again to select the correct time

- 4 Press or until you hear the correct time setting. Numbers 1 through 59 display on the base as each minute is announced. Press *clock* again to select the correct time.
- 5 The LED displays an ∃ or ∃. Press ▶ or ◀ until you hear the correct AM/PM setting.
- **6** Press <u>clock</u> again to end the time/day setting. The EXAI 8985 announces the time that you have set.

Setting your greeting

When you receive a call, the answering system automatically plays either a preset message or your own personal greeting.

▼ Preset Message

The following message is prerecorded:

"Hello, no one is available to take your call. Please leave a message after the tone."

▼ Recording your personal greeting



Press and hold *greeting* until you hear a tone. Start recording your message immediately after you hear the tone end.

When you finish recording your message, press *greeting* or *play*. A tone sounds and your message plays back on the phone.

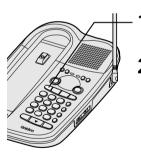
NOTE

You can record a greeting up to 30 second.



Position yourself as near to the base as possible and speak clearly when recording your greeting.

▼ Choosing between two greetings



- Press *greeting* to play the outgoing message.
- While the message is playing, press <u>greeting</u> again. This switches between the two options.

Selecting the message record time

You can set your answering system to record messages up to one or four minutes long.

One minute option: move the **REC TIME** switch to **1**.

Four minute option: move the **REC TIME** switch to **4**.



▼ Announce only feature:

The announce only feature plays an outgoing message, but it will not allow the caller to leave a message. Move the *REC TIME* switch to the *ANN* position.

The message counter LED displays " β " when system is on standby.

Prerecorded outgoing message for Announce only feature is:

"Hello, no one is available to take your call."

Selecting a PIN code

To play your messages from a remote location, you will need to enter a two-digit Personal Identification Number (PIN) code (00-99). To select a PIN, perform the following steps.



Press and hold or multiple times to scroll through numbers on the display.

2

On the base, press and hold *pin* button until a tone sounds, and the LED displays Θ .

To set the first number, press or to scroll from a to a.

When the desired number appears in the display, press *pin*. This selects the first number.

To set the second number, press
or d to scroll from to
when the desired number
appears in the display, press pin.
This selects the second number and
then the entered number is
announced.

Setting ring time switch

The ring time/toll saver switch allows you to set the number of rings the caller hears before the answering system plays your outgoing message. You can set the switch to answer after two rings or after four rings. Once the greeting has started, you can stop it when you pick up the call at the handset or base.





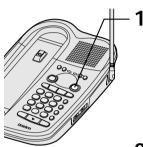
If you answer at another phone extension and the greeting has started, you cannot stop the message. Wait until your greeting is complete before starting your conversation.

In the *TS* (Toll Saver) position, the answering system picks up after two rings if you have new messages, and after four rings if there are none. This way, if you call long distance to check your messages, you can hang up after the third ring to avoid billing charges.

Using your answering system

Playing your message

The base LED shows the number of total messages on the display. If the display is blinking, then there are new messages waiting for you. The EXAI 8985 is designed to play your new messages first. After you play your new messages you can then play your old messages.



- 1 Press *play*. The system announces the number of new and old messages, then the incoming messages are played. The time and day each message was received is announced after the message is played, and the message counter LED displays the number of the current message.
- When all new messages have played, a tone is heard. The message counter LED stops flashing to indicate that all of the new messages have been reviewed.
- **3** After you have reviewed all your messages, you can play your old messages again. Press *play* and follow the instructions above.



To stop playing your messages, press *play* again.



Pressing • before 2 seconds (4 seconds from remote) of the message has played causes the system to scan back one message.



If you have several messages, press and hold until you return to the message you want to replay.

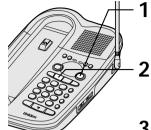


Each time is pressed, the system scans forward one message.



If you have several messages, press and hold to find the message you want to play.

Repeating a message

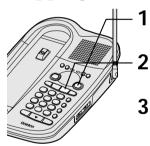


Press *play* to review your message. The number of stored messages is announced.

After a message has played for a few seconds, press to repeat the message.

Press *play* at any time to stop reviewing messages and return to standby. The message counter LED shows the total number of messages remaining on the system.

Skipping a message



Press *play* to review your messages. The number of messages is announced.

Press \longrightarrow at anytime to skip to the next message.

Press *play* at any time to stop reviewing your messages and return to standby. The message counter LED shows the total number of messages on the system.



When you press (delete), you are permanently deleting the message. Once deleted, the message cannot be replayed.



The voice memo function is completely independent of the outgoing message. It's handy for leaving others a quick message.



A memo message will be stored as a typical recorded message.



Position yourself as near to the base as possible and speak clearly.

Deleting a message

▼ Deleting individual message



Press *play* to review your message.

If you decide to delete a message, press *delete* anytime during the message. The system beeps and immediately goes to the next message.

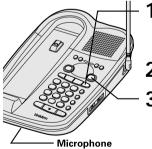
After you have played all of your messages, a long tone sounds on the base speaker.

▼ Deleting all messages

Press and hold (*delete*) while the system is in standby. A tone sounds when all messages are deleted. If there is a message you have not reviewed, you cannot delete all messages at once.

Voice memo

The voice memo function allows the user to record a message (up to 10 minutes) on the base.



Press and hold *voice memo*, until you hear a long beep. The message counter LED blinks.

2 Speak into the microphone.

When you have finished, press voice memo or play to stop recording. The system returns to standby.

Recording a conversation

You can record up to 10 minutes of conversation while you are making your call from the handset.



A recorded conversation is treated as a typical message and will be added to the stored messages.



During the conversation from the handset. Press and hold *voice memo* on the base. The unit begins recording and the LED blinks. Both parties can hear tones every 15 seconds.

To stop the recording, press *voice memo* or *play*.



You cannot record a conversation while you are speaking on the base.

Remote access away from home

You can operate your answering system from a remote location using any touch-tone telephone. Use this function to check for recorded messages, to play or delete messages, even to record a new outgoing message, and to monitor sounds in the room.

- 1 Call your telephone number.
- **2** While the answering machine is activated, press # and your PIN code.
- **3** The answering system announces the time and day stamp and the number of messages stored in memory. Then the message playback automatically begins.
- **4** You may continue to listen to your message, or you may select a command from the following chart.

Command	Function
# then 1	Repeat
# then 2	Playing your messages
# then 3	Skipping a message
# then 4	Deleting a message
# then 5	Stop message playback
# then 6	Answering system on
# then 7	Voice memo record/stop
# then 8	Outgoing message record/stop
# then 9	Answer system off
# then *	Room monitor

- **5** After all of your messages have played, or the playback time exceeds 4 minutes, you will hear intermittent tones indicating that the system is in the command waiting mode. You may enter another command at this time from the chart above.
- **6** When you are finished, hang up to exit the system. The answering system automatically returns to standby.



You must enter a command within 15 seconds of entering command waiting mode or the answering system automatically hangs up and returns to standby.



The system will only playback messages for four minutes and then it returns to command waiting mode. To continue playing your message, press # then 2 again within 15 seconds



You cannot use # and ★ while the new messages are playing. Press # then 5 to stop message playback first and go to step 5.

Remote room monitor

You can call your answering system from any touch-tone phone and monitor sounds in the room where your base is installed.

- 1 Call your telephone number.
- **2** While the answering machine is activated, press # and your PIN code.
- **3** The answering system begins announcing the time and day.
- **4** Press # then 5 to stop the message.
- **5** Press # then ★. You hear sounds in the room where your phone is installed. After 15 seconds, the answering system returns to the command waiting mode.
- **6** Press # then * to monitor the room for another 15 seconds. Or select another remote function. Or hang up to exit the system. The answering system automatically returns to standby.

Turn on the answering machine remotely

If you have forgotten to turn on your answering machine, you can turn it on remotely from any touch-tone telephone.

- **1** Call your telephone number.
- **2** Wait ten rings until the machine answers. You hear a beep.
- **3** Enter your PIN code. The answering system begins to announce the time and day stamp.
- 4 Press # then 5 to stop the announcement.
- **5** Press # then 6 to turn the answering system on.
- **6** Hang up the phone and subsequent calls will be answered by the machine.

NOTE

If the handset battery pack

is completely discharged or the battery pack is removed, the digital

security code will be lost.

If this happens, a new security code is set automatically the next

time the battery pack is

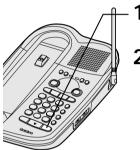
charged.

Changing the digital security code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary.

The first time you charge your handset, the security code is automatically set. (See page 4.)

In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.



- Remove the handset from the base unit. Press (page/int'com).
- While the handset is emitting the paging sound, place the handset on the base unit holding page/int'com. The paging tone stops. Leave the handset on the base longer than 3 seconds. A random, new security code is set.

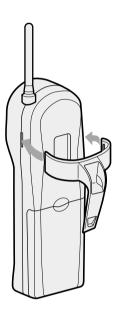
Installing the beltclip

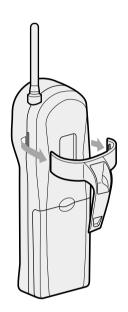
To attach the beltclip

Insert the beltclip into the holes on each side of the handset. Press down until it clicks.

To remove the beltclip

Pull both sides of the beltclip to release the tabs from the holes.





Headset installation

Your phone may be used with an optional headset the Uniden HS910. To use this feature, simply plug the headset plug into the headset jack. Your phone is ready for hands-free conversation.



Note on power sources

Battery replacement and håndling

When the operating time becomes short, even after a battery is recharged, please replace the battery.

With normal usage, your battery should last about one year.

Please contact your place of purchase for a replacement battery.

Power Failure

During the period that the power is off, you will not be able to make or receive calls with the telephone.

RECYCLING NICKEL-CADMIUM BATTERIES



NICKEL-CADMIUM BATTERIES MUST BE DISPOSED OF PROPERLY.

Nickel-cadmium cells are used in the battery pack. Please take your used nickelcadmium battery packs to a store that recycles nickelcadmium batteries.

Caution

- Use the specified battery pack.
- Do not remove the battery from the handset to charge it.
- · Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.

Maintenance

When slightly dirty

Wipe with a soft, dry cloth.

When very dirty

Wipe with a soft cloth that has been dampened with diluted, neutral detergent. Dry with a dry cloth.

When the charging terminals become dirty

Wipe with a dry cloth or a pencil eraser, if necessary.

Caution

Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.

Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

Symptom	Suggestion
The status light won't come on when the handset is placed in the base unit.	 Make sure the AC adapter is plugged into the base unit and wall outlet. Make sure the handset is properly seated in the base unit. Make sure the charging contacts on the handset and base unit are clean.
The audio sounds weak and/or scratchy.	 Make sure that the base unit antenna is in a vertical position. Move the handset and or base unit to a different location away from metal objects or appliances and try again. Press (select/ch) to help eliminate background noise during the conversation. Make sure that you are not too far from the base.
Can't make or receive calls.	 Check both ends of the base unit telephone line cord. Make sure the AC adapter is plugged into the base unit and wall outlet. Disconnect the AC adapter for a few minutes, then reconnect it. Reset the digital security code (See page 53). Make sure (talk) is pressed.
The handset doesn't ring or receive a page.	 The battery pack may be weak. Charge the battery on the base unit for 12-15 hours. The handset may be too far away from the base unit. Place the base unit away from appliances or metal objects. Reset the digital security code (See page 53).

Symptom	Suggestion
Severe noise interference.	 Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights and electrical appliances. Move to another location or turn off the source of interference.
The caller ID disappears.	The handset was picked up before the second ring.
The caller ID does not display	 The call was placed through a switch board. Call your local telephone company to verify your Caller ID service is current.
The answering system does not work.	 Make sure the base unit is plugged in. Make sure that the answering system is turned on.
Messages are incomplete.	 The incoming messages may be too long. Remind callers to leave a brief message. The memory may be full. Delete some or all of the saved messages.
After a power failure, the outgoing message is deleted.	Record your greeting again. The default message remains.
No sounds on the base unit speaker during call monitoring or message playback.	Adjust the speaker volume on the base unit.
Cannot access remote call-in features from another touch-tone phone.	 Make sure you are using the correct PIN number. Make sure that the touch-tone phone you're using can transmit the tone for at least two seconds. If it cannot, you may have to use another phone to access your message.

At Uniden, we'll take care of you!

If you need any assistance with this product, please call our Customer Hotline at

1-800-297-1023

PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.

Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product. Hours: M-F 7:00 AM to 7:00 PM CST.

Index

0 - 9 3-way conferencing32	Storing phone numbers and names23 Mounting the base unit
Answering device Features42 Setting up43	to a wall
Using47 B Base ringer switch18 Battery pack	R Receiving a call16 Redialing a call19
Preparing and charging11 Replacement and handling55	Handset ringer tone18 Handset ringer switch18 S
C Caller ID Caller ID service33 Call Waiting40	Setting up your answering system Selecting a PIN code45 Selecting the
Deleting	message record time45 Setting the clock43 Setting ring time switch .46 Setting your greeting44 Turning the answering
D Dialing mode8 Digital security code4, 53	system on/off43 Setting up the Base unit6 Setting up the Handset11
E, F, G Earpiece volume18	T Transferring a call22 Troubleshooting56
H Headset installation54 I, J, K, L	U, V, W, X, Y, Z Using your answering system Deleting a message49
Intercom21 Installing the beltclip54 M, N, O	Playing your message47 Recording a conversation50
Maintenance	Remote access away from home51 Remote room monitor52 Repeating a message48 Skipping a message48 Voice memo49

FOR PURCHASING A UNIDEN PHONE!

Uniden®

Covered under one or more of the following U.S. patents:

 4,511,761
 4,523,058
 4,595,795
 4,797,916
 5,381,460

 5,426,690
 5,434,905
 5,491,745
 5,533,010
 5,574,727

 5,650,790
 5,660,269
 5,661,780
 5,663,981
 5,671,248

5,717,312 5,754,407 5,768,345 5,787,355 5,838,721

© 2000 Uniden America Corporation

All rights reserved • Printed in China UCZZ01624BB